

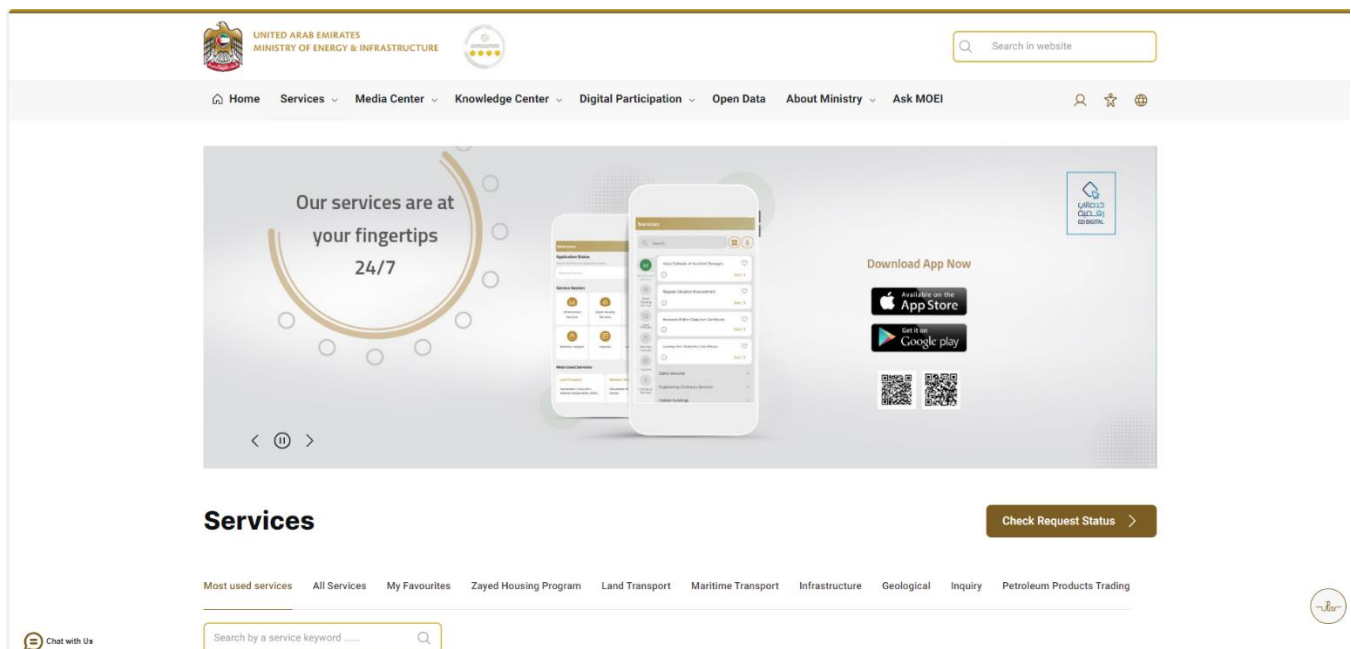


## User Manual

Request permission to sail out of the territorial waters for visiting  
foreign vessels

V 1.1  
2025

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to “Services”, choose the category “Maritime Transportation” Then select the Sub category “Commercial vessel services”. Then select “ Request permission to sail out of the territorial waters for visiting foreign vessels”
3. you can view the service Info by clicking on “Service Name” or start the service immediately by clicking on “Start Service”



Search

**Request for replacement of lost / damaged minimum safe manning document for national commercial ship**

This service allows the company to issue replacement of lost / damaged minimum safe manning document...

Start Service →

**Request for replacement of lost / damaged of the Continuous Synopsis Record for national commercial ship**

This service allows the issuance of a replacement for a lost / damaged of the Continuous Synopsis Record for...

Start Service →

**Request issuance of insurance for oil tanker Civil Liability (CLC) for national commercial ship**

This service allows the company to issue the oil tanker Civil Liability (CLC) for national commercial ship.

Start Service →

**Request of deletion the registered mortgage on a national commercial vessel**

This service allows the company to delete the registered mortgage on a national commercial vessel

Start Service →

**Request permission to sail out of the territorial waters for visiting foreign vessels**

This service allows a foreign ship that has spent more than 21 days in the country to depart outside the...

Start Service →

**Request to amend data for permanent certificate registry for national commercial ship**

This service allows the company to amend the data of permanent certificate of registry for national...

Start Service →

**Request to amend data of the Continuous Synopsis Record for national commercial ship**

This service allows the company to amend the data of the Continuous Synopsis Record for national...

Start Service →

**Request to amend data of the minimum safe manning document for national commercial ship**


This service allows the company to amend the data of the minimum safe manning document for national...

Start Service →



4. Then it will redirect you to the Login page, you can login by using UAE PASS.

Sign in to your account

 Sign in with UAE PASS

**A single trusted digital identity for all citizens, residents  
and visitors.**

For more information please check the user manual from [Here](#)

## 5. Fill the application Information.

### Request permission to sail out of the territorial waters for visiting foreign vessels



Service User Guide (pdf 1.14 MB)

#### Vessel Details

Registration Centre \*

Abu Dhabi Centre

Date of Entry \*

Please Add Date of Entry

IMO No \*

Only numbers are allowed

Official No \*

Only numbers are allowed

Vessel Name Arabic \*

Please add Vessel Name Arabic

Vessel Name English \*

Please add Vessel Name English

Vessel Type \*

Please Select

Flag \*

Please Select

Radio Call Sign \*

Please add Radio Call Sign

Gross Tonnage \*

Only numbers are allowed

Length over all \*

Only numbers are allowed

Building Date \*

Please add Building Date

Owner Name

Please add Owner Name

Owner Name Arabic

Please add Owner Name Arabic

Place of vessel \*

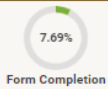
Please Select

No Of Crews

Only numbers are allowed

No of Passenger

Only numbers are allowed



Save and Continue Later

Next

Cancel

### Request permission to sail out of the territorial waters for visiting foreign vessels



Service User Guide (pdf 1.14 MB)

#### NOC Details

Subject \*

Details

Requested by Agent \*

Only arabic characters

Expiry Date \*

Reason \*

- Unfavorable weather conditions
- Engines Failure / malfunctions
- Change of vessel's registration
- Renewal of the ship's certificates
- Docking of the vessel at repair yards
- The arrest under court order or by competent authorities
- Investigation of a marine accident
- Cargo operation
- Others

Explanation \*

you can write (Arabic Or English) language



Form Completion

### 6. Upload the needed documents.

Request permission to sail out of the territorial waters for visiting foreign vessels

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Service User Guide (pdf 1.14 MB)

**Upload Attachments**

Entry permit to countries or a previous extension letter from the Maritime Administration -

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Ship registration certificate -

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Classification certificate -

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Ship and seafarers' evidence of insurance -

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Safety Management certificate

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Continuous Synopsis Record (CSR)

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Minimum Safe Manning Document

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Others

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Safety Equipment certificate

Select or drag and drop files here

(30) (40) (png) (bmp) (jpeg) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

0%

Form Completion

Save and Continue Later

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Last updated on: 25/10/2022 10:11 AM

7. Submit the request by click on “Submit“.

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2023

**Request permission to sail out of the territorial waters for visiting foreign vessels**

Service User Guide (pdf 1.14 MB)

**Submit & Finish**

Comments

Please add Comments

I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this \*

100%  
Form Completion

Save and Continue Later Previous Submit Back

8. Fill the satisfaction survey about the eService, when the following pop-up shows up:

The image shows a 'Customer Pulse Survey' pop-up window. At the top left is the United Arab Emirates coat of arms. At the top right is the 'CUSTOMER PULSE' logo with the Arabic text 'نبض المتعامل' and a language selector set to 'English'. The main question is 'Overall, how satisfied are you about the service?'. Below the question is a horizontal row of seven stars. The first star is filled, and the others are empty. Below the stars, 'Extremely Dissatisfied' is on the left and 'Extremely Satisfied' is on the right. A 'Next' button is centered at the bottom. The UAE logo is also at the bottom center.





### Customer Pulse Survey

Based on your experience in getting the service.  
To what extent do you agree on the following  
statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Ease of using UAE Pass	★	★	★	★	★	★	★
Service information was clear and accurate	★	★	★	★	★	★	★
I was able to access the service through the website easily	★	★	★	★	★	★	★
The service application procedures were easy	★	★	★	★	★	★	★
Payment options were easy and error-free	★	★	★	★	★	★	★
I was able to track my service status and get updates	★	★	★	★	★	★	★
The time to complete the service was as per my expectations	★	★	★	★	★	★	★
There were no obstacles or technical issues while using the website	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★
I was proactively notified or reminded to apply for the service	★	★	★	★	★	★	★
My documents & Information were available and there was no need to upload them again	★	★	★	★	★	★	★

Previous Next





### Customer Pulse Survey

Is there anything else you would like to share with us?

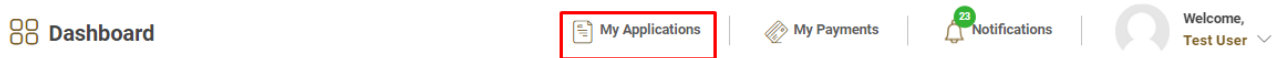
Please select

2000 characters left

Kindly provide your mobile number for follow up

9. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

1. Click on the "My Application" as shown in the image below



2. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

### My Applications

Services by Category: Maritime Transport Services

Service: Please Select

My Company: Please Select

Company PRO: Please Select

Application Status: Please Select

Keyword (Reference Number):

Use Date Range

**Search** **Reset Filters**